

# **eSafety Label - Action Plan**

Action plan submitted by Zeynep Sağlam for Çaycuma Ticaret ve Sanayi Odası Fen Lisesi - 16.01.2023 @ 19:35:37

By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## **Infrastructure**

#### **Technical security**

- > Your school system is protected by a firewall. Ensure that the provision and management of the firewall are regularly reviewed and updated, as and when required.
- It is very good that all your school devices are virus protected. Make sure you also have included a paragraph on virus protection in both your school policy and your Acceptable Use Policy, and ensure that staff and pupils rigorously apply school guidelines. If you need further information, check out the fact sheet on Protecting your devices against malware at <a href="https://www.esafetylabel.eu/group/community/protecting-your-devices-against-malware">www.esafetylabel.eu/group/community/protecting-your-devices-against-malware</a>.
- It is good practice that your ICT services are regularly reviewed, updated and removed if no longer in use.
- An educational approach and building resilience in pupils of all ages is also key to safe and responsible online use so bring together all teachers to have a discussion on how they will talk to their pupils about being a good and safe digital citizen. See <a href="www.europa.eu/youth/EU\_en">www.europa.eu/youth/EU\_en</a> for examples of discussions that can take place in the classroom on this topic, through role-play and group games.

#### Pupil and staff access to technology

- > Ensure that the policy on mobile phones is being applied consistently throughout the school. Take a look at the fact sheet on Using Mobile Phones at School (<a href="www.esafetylabel.eu/group/community/using-mobile-device-in-schools">www.esafetylabel.eu/group/community/using-mobile-device-in-schools</a>).
- > Since staff and pupils can use their own equipment on your school network, it is important to make sure that the Acceptable Use Policy is reviewed regularly by all members of the school and adapted as necessary. It must be discussed with pupils at the start of each academic year so that they understand what is in place to protect them and their privacy, and why. Base the policy around behaviour rather than technology. Visitors must also read and sign the Acceptable Use Policy before they use the school's network.

#### **Data protection**

> Passwords offer unique entry points into the school computing system and some basic rules of password

security should be rigorously applied. For further information, read the fact sheet on Safe passwords at <a href="https://www.esafetylabel.eu/group/community/safe-passwords">www.esafetylabel.eu/group/community/safe-passwords</a>.

Include these rules in your Acceptable User Agreement and avoid giving new users a standard "first access" password.

> It is good that your school records are stored in a safe environment, it is also necessary that they are archived and disposed with in line with the Data Protection Act. Ensure that a good records management system is put in place. Check the according fact sheet for more information.

#### **Software licensing**

You need to make sure that all the software in your school is legally licensed and that copies of the licences are held centrally. You also need to check with whoever supports your IT systems that the software will not compromise system security. Your school should develop a clear policy for software acquisition and it is good practice to centralise this process wherever possible.

#### **IT Management**

> It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.

## **Policy**

#### Acceptable Use Policy (AUP)

- > In your school policy issues are regularly discussed. This is good practice as it ensures staff and pupils are aware of them. Do pupils and staff also have to sign related documents to confirm their awareness?
- It is good that you have an Acceptable Use Policy (AUP) for pupils. You should now amend the AUP to include staff and the wider community. To ensure that your revised AUP is sufficiently comprehensive, take a look at the fact sheet and check list on Acceptable Use Policy at <a href="https://www.esafetylabel.eu/group/community/acceptable-use-policy-aup-">www.esafetylabel.eu/group/community/acceptable-use-policy-aup-</a>.

#### **Reporting and Incident-Handling**

> Your teachers know how to recognise and handle (cyber)bullying. Think about ways to raise awareness also among pupils and parents. Check out the eSafety fact sheet for more information.

#### Staff policy

- > In your school user accounts are managed in a timely manner. This is important as it decreases the risk of misuse.
- New technologies, such as smartphones or other mobile devices bring a new set of risks with them. Ensure that your teachers are aware of those. This way they can avoid the pitfalls when using the devices and also pass the

knowledge onto the pupils.

> Ensure that all staff, including new members of staff, are aware of the policy concerning online conduct. This should be a topic that is regularly discussed at staff meetings and clearly communicated in the School Policy, and to staff and pupils in the Acceptable Use Policy. Regularly review and update both documents as necessary.

#### **Pupil practice/behaviour**

- You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your <u>My school area</u> so that other schools can benefit from your experience.
- > When discussing eSafety pupils at your school can sometimes provide feedback on the activities . Involve them as much as possible so that the teacher recognises real life issues while the pupils are more engaged.

#### **School presence online**

- Regularly check the content of the school's online presence on social media sites to ensure that there are no inappropriate comments. Set up a process for keeping the site/page up to date, and check the fact sheet on Schools on social networks (www.esafetylabel.eu/group/community/schools-on-social-networks) for further information to make sure that good practice guidelines have been followed. Get feedback from stakeholders about how useful the profile is.
- Check the fact sheet on Taking and publishing photos and videos at school (www.esafetylabel.eu/group/community/taking-and-publishing-photos-and-videos-at-school) to see that your School Policy covers all areas, then upload this section of your School Policy to your profile page via your My school area so that other schools can learn from your good practice.

### **Practice**

#### **Management of eSafety**

- It is good that you have a designated member of staff responsible for eSafety. Consider whether it would be helpful to have an eSafety committee comprising members from all groups of stakeholders. Ensure that this person is involved in the development and regular review of your School Policy. She or he should not only be informed, but should also fill out the Incident handling form whenever an incident arises at <a href="https://www.esafetylabel.eu/group/teacher/incident-handling">www.esafetylabel.eu/group/teacher/incident-handling</a>.
- In addition to a clear designation of responsibility to ensure that all necessary network security and user privacy checks are in place, it is essential that schools also have audit and procedural checks at regular intervals.
  Without this, a school will be leaving itself vulnerable. See our fact sheet on School Policy at <a href="https://www.esafetylabel.eu/group/community/school-policy">www.esafetylabel.eu/group/community/school-policy</a>.

Although there should always be an overall lead person on eSafety just as you have in your school, everybody in the school has a shared responsibility to secure any sensitive information used in their day to day professional duties. Even staff not directly involved in data handling should be made aware of the risks and threats and how to minimise problems. Use our fact sheet Acceptable Use Policy

(www.esafetylabel.eu/group/community/acceptable-use-policy-aup-) to ensure that everyone plays their part in ensuring they are all the best and safest digital citizens they can be.

#### eSafety in the curriculum

- All pupils need to receive some eSafety education. Although pupils may not be using technology within school, they will more than likely be using it at home and so some of the issues surrounding the use of online technology need to be addressed.
- It is commendable that you are able to provide an eSafety curriculum that keeps up with emerging issues.

  Continue to make use of new resources as they are made available. Can you upload to your school profile an outline of how you design the curriculum and links to some of the resources you use this would be most helpful for other schools.
- > It is good practise that in your school Cyberbullying is discussed in the curriculum with pupils from a young age.
- > It is good that sexting has been integrated into wider online safety education across the school. Are you able to assess the impact of this education? Does it help pupils to modify their behaviours? How do you know?

#### Extra curricular activities

> Consider carrying out a simple survey in order to establish what pupils are doing when they go online. This will help to inform eSafety education within the school. Share your survey questionnaire and results in the eSafety Label community via your <a href="My school area">My school area</a> (avoiding publishing any personal information) so that other schools can benefit from your work and even share their results with you for comparative purposes.

#### **Sources of support Staff training**

- All staff need to be regularly updated about emerging trends in eSafety issues. Consider a needs-analysis to determine what different staff need from their training and consult the eSafety Label portal to see suggestions for training courses at <a href="https://www.esafetylabel.eu/group/community/suggestions-for-online-training-courses">www.esafetylabel.eu/group/community/suggestions-for-online-training-courses</a>.
- It is important that teachers are aware on the technology used by pupils in their freetime. This is important as this awareness is the first step in addressing the issue of powering down for school. At the same time pupils should not be asked to do their homework using technology not available to them outside of schools. Ensure that all teachers are provided with information of this. Have a look at the <a href="Essie Survey of ICT">Essie Survey of ICT in schools</a>.
- > All teachers should be able to recognise signs of cyberbullying and be aware on how to best proceed. Make sure that your teachers are regularly trained bearing in mind the rapid changes of new technology. Also check the eSafety fact sheet on Cyberbullying at <a href="https://www.esafetylabel.eu/group/community/cyberbullying">www.esafetylabel.eu/group/community/cyberbullying</a>.

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.

© 2023 European Schoolnet